



A POSITIVE AND LASTING IMPACT IN OUR COMMUNITIES

Our social value
report 2021/22



Promoting employment & economic sustainability

141

residents supported towards work

190

residents supported into existing and/or new jobs

439

weeks delivered by apprentices that are directly employed by FCHO

7

apprentices worked on our new developments

40%

of total spend spent with Greater Manchester businesses

£16.7m

spent with Greater Manchester businesses



Raising the living standards of customers

REAL LIVING WAGE

employer

£436K

in one-off financial improvements for customers



Promoting equity and fairness

90%

of colleagues live in Greater Manchester

DISABILITY CONFIDENT

Employer



Promoting participation & citizen engagement

86

Customer Voice Panel members

53

customers volunteering during the year

5,477

hours volunteered by the community

527

hours volunteered by colleagues



Building capacity & sustainability of the voluntary and community sector

£15K

of Respect Our Communities Awards (ROCA) grants awarded to community groups

18

voluntary and community groups supported



Promoting environmental sustainability

92

colleagues who have been trained in carbon literacy

219

customers actively engaged to help them reduce energy use in their home

1,326

fly tipping incidents cleared



Housing

162

homes let to people who were previously homeless

84

new build properties completed

The above data is based on the 2021/22 financial year