

A woman with dark hair, smiling, wearing a purple lanyard with a badge. The background is a blurred indoor setting.

**Live
Well**

with FCHO



***Helping you to
live independently***

The logo for First Choice Homes Oldham, featuring a stylized house icon with an upward-pointing arrow.

firstchoice
HOMES OLDHAM



What does the service do...

The **Live Well Service** is here for anyone who needs that extra bit of help to live independently. We can offer you and your family peace of mind to live well in your home knowing you will have regular contact from a member of the team.

With your own dedicated advisor, you will have a direct point of contact for help, assistance and advice. You will have regular contact with each other for a friendly chat and to **help you as and when you need it**.

The service is available to **people of all ages**, who live in an FCHO home.



The service that helps you to live independently

*“ Every advisor
I have had has been
brilliant and can’t
do enough to help
me as and when
I need it. ”*

Tensing Street
resident, aged 53

We can help you with:

- ✓ Connect you with local social / community groups and activities
- ✓ Reporting repairs
- ✓ Reporting neighbourhood / environmental issues
- ✓ Dealing with rent, benefit issues, letters or forms you may need help with
- ✓ Your advisor can also introduce you to other services that you may be interested in or could benefit from



Service charge

To receive this service there is a small **charge of £11.52 per week** however, this cost could be covered through your Housing Benefit or Universal Credit claim depending on your personal circumstances.

Give us a call to see if this applies to you.

*I have received
this excellent service
for many years
which has allowed
me to remain living
independently
and feel safe.*

Brennan Court
resident, aged 69





**Contact the
Live Well
team today!**

Call **0161 393 7117** or email
CommunityServices@fcho.co.uk

You can also find out
more about the Live Well
Service on our website at:

fcho.co.uk/live-well

